

Desktop Specifications for Trace 8.0

PURPOSE

This document has been designed to provide specifications relating to product requirements for configuring desktop applications for Trace system.

CONTACT INFORMATION

Please contact a member of the Install Team at: 877.864.2378 or email support@vynecorp.com with any questions or requests.

General \ Base Requirements

OS	Windows: Windows 10 (64-bit) or Windows 11 (64-bit)
Processor minimum	10 th , 11 th , 12 th Generation (i.e. Comet Lake, Rocket Lake, Alter Lake or Mobile equivalent)
RAM	6 GB
Pre-Requisite	.NET Framework 4.8 & .NET Framework 8
Security via LDAP or SAML	LDAP or SAML integration is the required method for user logon
Security	Audio & Image files and meta data are encrypted with AES-256
Client Installation	MSI Provided - automated deployment of software via Microsoft or third-party deployment tools
Audio Capability	Audio-capable sound card or headphones (optional)
Disk Space	4GB Free (Temporary Cache Space)
PDF Viewer	A default PDF Viewer installed - only used for certain print functions (optional)
Support Note	Remote troubleshooting tools such as Zoom\Webex\Teams used remotely to assist with installation

Browser Requirements for Tracker, Trace Quality Assurance (TQA) and Secure Send

Browser Minimum	Chrome or Edge\Chromium
Internet Explorer	IMPORTANT: Microsoft has ended support for IE 11 and as such Vyne can no longer support IE 11.
Resolution	1280 X 1024 minimum – larger preferred

Trace Voice On-Demand or Face-2-Face Specifications

Hardware	One TVOD adapter and or Face-2-Face microphone per PC where recording will be enabled
USB	2.0 or 3.0
NTFS Permissions	Write and modify access to: C:\Program Files (x86)\TraceVoice folder and all subfolders C:\ProgramData\TraceVoice C:\Users\username\AppData\Local\TraceVoice

PixCert Specifications

NTFS Permissions	Write and modify access to: C:\Program Files (x86)\PixCert folder and all subfolders C:\ProgramData\PixCert C:\Users\username\AppData\Local\pixcert C:\Users\username\AppData\Roaming\pixcert
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Trace Integrated Indexing (EMR Integration of Trace Audio Recording)

NTFS Permissions	Write and modify access to the C:\Program Files (x86)\TraceAutoIndex folder and all subfolders, as well as C:\ProgramData\TraceAutoIndex
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Downloads: Install files & automated deployment guides are available at: <https://vynemedical.com/trace-help/>

Note: Virtual desktops may be used if certain conditions in that environment exist. Trace support can assist with testing and validation.

Note: Facility will be required to provide a certificate for TLS 1.3 encryption on the Trace Server VM

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