Purpose

This document has been designed to provide specifications relating to product requirements for configuring desktop applications for Trace system

Contact Information

Please contact a member of the Install Team at: 800.864.2378 or email install@vynecorp.com with any questions or requests.

General Specifications

OS	Windows: Windows 7, Windows 8.1, Windows 10 (32 or 64)
Processor	2.66GHZ Pentium D or higher
RAM	4 GB
User Security	Security is based on levels: Facility, Department, and User. Logon requires a passphrase in addition to User ID
Audio Capability	Audio-capable sound card or headphones (optional)
Disk Space	2GB Free (Temporary Cache Space)
Adobe PDF Viewer	Current supported version (optional) Only used for certain print functions
Adobe Flash or HTML 5	Flash or an HTML 5 compatible browser is required for embedded audio player

IMPORTANT: As of APRIL 8, 2014, MICROSOFT DISCONTINUED SUPPORT FOR WINDOWS XP AND AS OF JANUARY 16TH 2016 IE 8 WILL ALSO NO LONGER BE SUPPORTED. WE WORK TO MAINTAIN COMPATIBILITY WITH LEGACY SYSTEMS BUT CERTAIN PROBLEMS AND ISSUES MAY ARISE DUE TO THEIR UNSUPPORTED NATURE THAT MAY REQUIRE OUR CUSTOMER TO UPDATE TO A MODERN BROWSER OR ALLOW THE USE OF THIRD PARTY BROWSERS.

Tracker Standard

Browser	IE 10+
Processor	Core 2 Duo or higher
Resolution	1280 X 1024 min
RAM	6 GB

Tracker Optimal

Browser	IE 11 or Chrome
Processor	Core i3 or higher
Resolution	1600 X 1200 min
RAM	8 GB or more

Trace Voice On-Demand Specifications

License	One per adapter (Trace Voice USB Microphone can be used in conjunction with the telephone recording unit)
Disk Space	2 GB (Temporary cache space for audio files)
USB	1.1, 2.0, or 3.0
Est. Resource Time	Client installation: 10 min. per PC for the Installer Package. (interactive install requiring hardware device)
Support Note	Remote troubleshooting tools such as WebEx Support can be used remotely to assist with installation.
NTFS Permissions	Write and modify access to the %Appdata% folder for creation and modification of files and directories. (C:\ProgramData for Windows 7 +). Write and modify access to the C:\Program Files\TraceVoice folder and subfolders for creation and modification of program files and settings.
Pre-Requisite	.NET Framework 3.5 SP 1 and .NET Framework 4.0
Security	Audio files and meta data are encrypted with AES-256 to ensure the security of PHI data.

PixCert Specifications

Disk Space	2 GB (Temporary cache space for PDF images)
Est. Resource Time	Client installation: 10 min. per PC (manual installation) *Recommend automated deployment of software
Pre-Requisite	.NET Framework 3.5 SP 1 and .NET Framework 4.0
NTFS Permissions	Write and modify access to the C:\Program Files\Skate folder and all subfolders, as well as C:\Documents and Settings\All Users\Application Data\skate (C:\ProgramData\skate for Windows 7)
Security	Image files and meta data are encrypted with AES-256 to ensure the security of PHI data.

DESKTOP INSTALLATION FILES INCLUDING AUTOMATED DEPLOYMENT GUIDES ARE AVAILABLE AT: HTTP://WWW.TRACECOMMUNICATION.COM/TRACE-HELP/